



ANNUAL REPORT FY 2019



*Advancing Health Equity
in Northern Virginia*



OUR MISSION

Our mission is to improve health and advance health equity in Alexandria, Arlington, and Fairfax by providing access to high quality primary care regardless of ability to pay.

OUR VISION

Our vision is that everyone in our community has the highest quality health care and the opportunity to attain their highest level of health.

OUR VALUES

Integrity | Collaboration | Accountability | Respect | Excellence
(I CARE)



Neighborhood Health is a nonprofit Federally Qualified Health Center that provides high quality primary care to approximately 25,000 patients in 13 clinics across Alexandria, Arlington, and Fairfax County. Most of our patients are low-income and uninsured or underinsured.

Northern Virginia has the highest median income counties in the nation; yet income varies widely by neighborhood as does health and life expectancy. Many families in low-income neighborhoods either lack health insurance or are underinsured; thus, basic health care can be out of their reach. Neighborhood Health is dedicated to ensuring that these low-income, uninsured, and underinsured families have access to the same high-quality health care as their more fortunate neighbors. From the very beginning, this has been Neighborhood Health's driving purpose and focus.

We provide primary health care services for the whole family. Our model of care is comprehensive and integrated, with a focus on both preventive care and treatment. Services include:

- Pediatric Care
- Adult Medicine
- Chronic Illness Care
- Women's Health Care
- Prenatal & Post Partum Care
- Dental Health Care
- Behavioral Health Care
- Medication Assistance
- Lab Services
- Immunizations
- HIV Care
- Case Management & Referral
- Health Education
- Health Insurance Enrollment Assistance



Neighborhood Health is accredited by The Joint Commission and is a certified Patient Centered Medical Home (PCMH).

Neighborhood Health is a 501(c)(3) nonprofit organization.

Federal ID: 54-1849891. Donations are tax-deductible as allowed by law.

FROM THE EXECUTIVE DIRECTOR AND BOARD PRESIDENT



Basim Khan, MD
Executive Director



Thomas W. Greeson
Board President

Dear Friends,

Neighborhood Health has come a long way since our modest beginnings providing medical care to low-income and uninsured women and children in a two-bedroom apartment in the Alexandria neighborhood of Arlandria. Over the last twenty-two years, we have grown and evolved significantly. Our purpose, however, has remained the same – to provide access to high quality health care to those in our community who need it most.

As part of our strategic planning process in 2016-2017, we updated our mission statement: “To improve health and advance health equity in Alexandria, Arlington, and Fairfax by providing access to high quality primary care regardless of ability to pay.” We also identified four focus areas for the subsequent three years (see sidebar).

In 2016 we were serving 14,000 patients annually. In response to the high demand from our community, we set an ambitious goal to increase access by serving at least 21,000 patients annually by the end of 2018. We are pleased to report that due to the effort and support of a broad range of stakeholders, we reached our goal by serving 21,562 patients in 2018. In Fiscal Year (FY) 2019 (July 1, 2018 to June 30, 2019), we served 22,982 patients. This represents a 70% increase since FY 2016. An estimated 83% of our patients are low income, i.e., they have household incomes of less than 200% of the Federal Poverty Level, or \$42,660 for a family of three. Almost 50%, 10,384 patients, did not have health insurance.

Along with increasing access to care, our focus is to provide high-quality care. As part of our strategic plan, we set ourselves the goal of obtaining ambulatory care accreditation from The Joint Commission. Earlier this year, after a rigorous survey process, we successfully obtained Ambulatory Care Accreditation as well as Patient Centered Medical Home certification from The Joint Commission. This achievement reflects Neighborhood Health’s commitment to providing safe, effective, and high-quality care and places us among 20% of health centers in Virginia that have achieved Joint Commission accreditation. In addition, for the sixth year in a row, Health and Human Services named Neighborhood Health as a Health Center Quality Leader for being in the top 20% of health centers nationally for clinical quality measures.

We continue to strengthen our partnerships with local agencies, hospitals and health care providers, and non-profits in the City of Alexandria, Arlington County, and Fairfax County. In FY 2019, we continued our work with Fairfax County Health and Human Services to assume operations of two of its Community Health Care Network (CHCN) clinics. In partnership with Alexandria City Public

NEIGHBORHOOD HEALTH STRATEGIC GOALS: OUR FOCUS AREAS

1

Increase Access to Care

Neighborhood Health increases access to health care in its service area – the City of Alexandria, Arlington County, Fairfax County, and in the Cities of Fairfax and Falls Church – especially for people who face barriers to care.

2

Provide High Quality Care

Neighborhood Health is a leader among health care organizations providing the highest quality primary care. Neighborhood Health provides comprehensive medical, behavioral, and oral health care that is patient-centered, safe, effective, and equitable.

3

Build a Thriving Organization

Neighborhood Health builds a thriving organization that can sustainably provide access to high quality primary care to patients in its services area.

4

Strengthen Partnerships

Neighborhood Health enhances collaboration and integration with health care providers as well as organizations that address social determinants of health in order to improve health and reduce health disparities in its service area.

Schools, we celebrated the fifth anniversary of the Wellness on Wheels (WOW) Bus. On the WOW Bus and with our Portable Dental Program, we provide dental care for children from low-income families in schools across the City. The program, which began in three elementary schools, has grown to cover ten schools across Alexandria.

We are grateful to have made significant progress over the last year alongside our supporters and partners, whose commitment is critical for our mission. We are particularly grateful that the Commonwealth of Virginia expanded its Medicaid program effective January 1, 2019. At our *Neighbors for Health* gala in 2018, we were proud to present our Health Equity Awards to members of the Virginia General Assembly who worked to make Medicaid expansion a reality. We were also proud to host Governor Ralph Northam and Virginia Medicaid Director Jennifer Lee at Neighborhood Health when they announced that 300,000 residents across the Commonwealth had signed up for Medicaid.

While we are grateful of the progress made to date, we are also acutely aware of the work that remains. Despite the expansion of Medicaid, the majority of Neighborhood Health adult patients still do not have health insurance. And access to affordable, comprehensive, and high-quality health care remains a pressing issue for a broad range of low-income patients in our community.

Over the coming years, our goal is to continue to expand access to high quality care and meaningfully impact the health and lives of those we are privileged to serve. And we will continue to count on your partnership and support in this endeavor.

BOARD OF DIRECTORS

As of June 30, 2019

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Improvement

Lives We Touched... by the Numbers

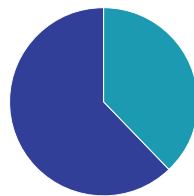


For twenty-two years, thousands of low-income families from the City of Alexandria, Arlington County, and Fairfax County have turned to Neighborhood Health to obtain high quality and comprehensive primary health care. Our patients know they can count on this high-quality care, regardless of whether they have health insurance or the ability to pay.

In FY 2019 we served 22,982 patients through 73,963 visits at our 12 clinics in Northern Virginia. The majority of our patients are low-income, uninsured, or underinsured, and they come from diverse backgrounds.

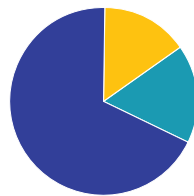
Together, with the support of all our stakeholders, we have achieved much over the last two decades. However, there remains a significant and growing need in Northern Virginia for high quality, affordable, and accessible primary health care services.

Of the 22,982 patients we served ...



Age

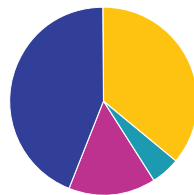
- Adults (≥18) 62%
- Children (0-17) 38%



Income

In 2019, the Federal Poverty Level (FPL) is \$21,330 annual income for a family of three.

- Less than 133% FPL 68%
- 133% to 200% FPL 15%
- More than 200% FPL/Unknown..... 17%



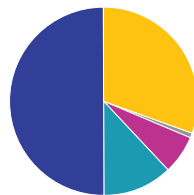
Insurance Status

- Uninsured 44%
- Medicaid & FAMIS 36%
- Medicare 5%
- Private Insurance 15%



80% of Patients

are uninsured or on Medicaid/FAMIS



Ethnicity/Race

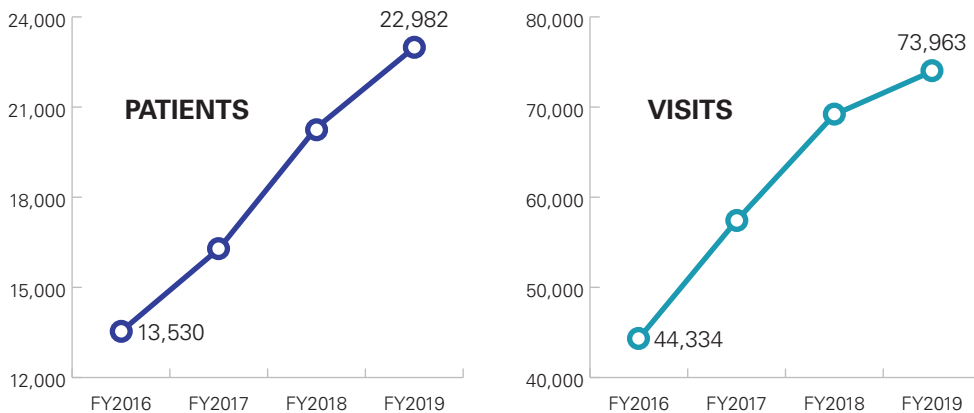
- Hispanic/Latino 50%
- Black/African American 26%
- White (non-Hispanic) 15%
- Asian 8%
- Other 1%



53% of Patients

prefer a language other than English

Patients and Visits by Year, FY 2016 to FY 2019



Patients & Visits for Diabetes, Hypertension, Obesity, and Asthma, FY 2019

	Patients	Visits
Patients with Diabetes	2,462	7,617
Patients with High Blood Pressure	3,850	9,610
Patients Diagnosed as Overweight/Obesity	8,789	16,797
Patients with Asthma	1,463	2,974

Examples of Medical and Dental Procedures, FY 2019

	Patients	Visits
Mammogram Referrals	2,344	2,553
Pap Tests	3,213	3,519
Dental Procedures	5,127	9,891



Prescriptions Filled:
26,389

by Neighborhood Health Medication Assistance Program, worth \$21 million in Average Retail Value.



Health Insurance Enrollment:
2,352

individuals were assisted in enrolling in Virginia Medicaid and FAMIS health insurance programs.

FY 2019 Health Care Visits

July 1, 2018 – June 30, 2019

TOTAL VISITS
73,963

MEDICAL
57,449

Pediatric
23,644

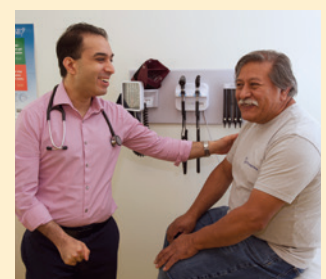
Family and Adult Medicine
32,946

Women's Health
859

DENTAL
9,569

BEHAVIORAL HEALTH
2,144

**CASE MANAGEMENT/
FAMILY SUPPORT**
4,801



Diabetes & Depression

An Integrated Approach to Care



“I learned how to control the sugar and to watch my diet – what I eat. And [my case manager] really helped me with the stress. Because I was under some serious stress and ...[she] helped to get counseling for me. So that kind of motivates me and when I’m down; you guys always try to cheer me – to build me up. It’s always been a pleasure when I’ve come here, I always feel at home.”

Neighborhood Health was selected by the Virginia Health Care Foundation to participate in its two-year project called **Defeating the Deadly Double: Depression and Diabetes (DDD)**. Depression impacts one-in-four diabetics; however, it is unrecognized and untreated in approximately two-thirds of these patients. The goal of the DDD project is to address depression in diabetic patients so that they are more able to follow their treatment plans. This project enables Neighborhood Health to improve on our existing integrated care model by adding formal diabetic education to enhance patient knowledge, intensive case management to perform frequent patient outreach to provide support and alleviate barriers to care, and to establish a more structured approach of coordination between our medical and behavioral health provider teams.

In November 2018, Sam* was referred to Neighborhood Health by a local hospital emergency room where he had gone when his blood sugar had gotten too high and he was experiencing severe hyperglycemia. He had been injecting insulin to manage his diabetes for about five years, but had run out of the insulin that he had brought with him from his country of origin. He is not insured and was unable to afford a doctor’s visit to refill his medications. Once he was connected to Neighborhood Health, Sam was placed on our sliding fee discount program to help cover the cost of his visits; he was connected to our Medication Assistance Program to help cover the costs of his medications; and he was also scheduled for an appointment with one of our Family Medicine physicians, who is also the Clinical Champion of the DDD program.

After a few months of care at Neighborhood Health, during a routine screening for depression, Sam screened positive for emotional distress. This positive screen was an indicator for eligibility for DDD, so he was invited to participate. The DDD project includes free diabetic education, care management, and linkage to behavioral health services. Sam accepted the invitation and in addition to continuing to see his physician for his health check-ups, he started to meet with a certified diabetes educator, a behavioral health therapist, and our DDD integrated care manager.

Sam's visits were coordinated by his care manager to decrease the number of times that he had to travel to the clinic. His physical and emotional health, lab values, medication adherence, and self-management behaviors were closely monitored by the care team. He is now able to get free or low-cost medications and his diabetes testing materials were provided at no charge through the DDD project.

After almost a year of integrated care, Sam has worked hard to dramatically improve the management of his diabetes and depression. His diabetes has gone from uncontrolled to controlled and his blood sugar levels are now within normal limits. The result is that he feels much better physically and emotionally, and is also at lower risk of developing complications from his diabetes.

"When Sam came to us his A1c was over 12% and now is controlled after a year of working together. He has put in an enormous amount of effort and he's grown a lot as a person who is now active in his own care," said Amanda Hirsch, Sam's integrated care manager. "After knowing him when he first came in and seeing him now – the degree to which he has grown in his confidence, in his willingness to ask questions and ask for things that he needs – now I feel like we can have open conversations and those have allowed us to help him more. We're all very, very happy with his progress."



DDD team: Amanda Hirsch, Dr. Paula Hayes, Rosa Ganey, and Emily Gigena seated with Sam.

WHAT OUR PATIENTS SAY ABOUT THEIR EXPERIENCE WITH NEIGHBORHOOD HEALTH

One of Neighborhood Health's top priorities is to provide patient-centered care. To monitor patient satisfaction, we have contracted with an outside organization to call patients and ask them about their satisfaction with the care they receive.

96% Patients Reporting Satisfaction with the Care Received (Responded Excellent/Good)

99% Patients Reporting They Will Return to Neighborhood Health if the Need Arises (Responded Very Likely/Likely)

97% Patients Reporting They Will Recommend Neighborhood Health to Friends and Family Members (Responded Very Likely/Likely)

The Year in Review

1. Increasing Access to Care

Neighborhood Health's first strategic goal is to increase access to care in the City of Alexandria, Arlington County, and Fairfax County, particularly for patients who need it most. In 2016, when we were serving 14,000 patients annually, we set ourselves an ambitious goal of serving 21,000 patients annually by the end 2018. We reached this target by serving 21,562 patients in 2018. Approximately half, 10,384 patients, were uninsured and an estimated 83% were low-income, i.e. they had household incomes of less than 200% of the Federal Poverty Level, or \$42,660 for a family of three. By June 30, 2019, we were serving 22,982 patients annually.



2. Joint Commission Accreditation

In 2019, Neighborhood Health received Ambulatory Care Accreditation from The Joint Commission. Obtaining accreditation has been a strategic objective for the organization in line with our goal to provide high quality, safe, and effective care. The Joint Commission Accreditation covers critical standards such as environment of care, emergency management, infection prevention and control, information management, medication management, provision of care, record of care, human resources, and leadership. After a rigorous survey process, Neighborhood Health became one of the 20% of Health Centers in Virginia to receive accreditation. All of Neighborhood Health's clinical sites received accreditation.



3. Clinical Quality Awards

Beginning in 2014, the U.S. Health and Human Services Health Resources and Services Administration (HRSA) began giving high performing health centers awards for their clinical quality measures. Neighborhood Health received one of the inaugural "National Quality Awards," which was given to only 50 out of 1,400 Health Centers across the country.

In 2019, for the sixth consecutive year, Neighborhood Health received multiple quality awards from HRSA for 2018 clinical quality outcomes:

Health Center Quality Leader – Neighborhood Health ranked in the top 20% of best overall clinical performance among all 1,400 health centers nationwide.

Health Disparities Reducer – Neighborhood Health met or exceeded the federal government's Healthy People 2020 goals, or made at least a 10% improvement across different racial/ethnic groups.

Access Enhancer – Neighborhood Health increased the total number of patients served and the number of patients receiving comprehensive services.

Advancing Health Information Technology (HIT) for Quality – Neighborhood Health utilized at least five HIT services to increase access to care and advance quality of care.



Neighborhood Health consistently excels in its performance of clinical quality measures among health centers in Virginia and nationally. Clinical Quality Measures include childhood immunizations, cervical cancer screening, colon cancer screening, dental sealants, depression screening, diabetes control, hypertension control, HIV linkage to care, and appropriate treatment for conditions such as asthma and coronary artery disease.



4. Integrating Fairfax County Safety Net

Neighborhood Health partnered with Fairfax County Health and Human Services, including the Fairfax County Health Department and Community Services Board (CSB), as well as Inova Health System, to assume operations of the primary care health centers at Merrifield and South County on July 1, 2019. The ultimate goal of this partnership is to improve access and integrate services across the Fairfax County safety net. In the coming years, Neighborhood Health and the County will continue to work together to further integrate County and health care services for our most vulnerable residents.

5. PCMH Certification

Neighborhood Health received Patient Centered Medical Home (PCMH) certification from The Joint Commission.



Organizations with PCMH certification must demonstrate the following characteristics: patient-centeredness, comprehensive care, coordinated care, good access to care, and a systems-based approach to quality and safety. All of Neighborhood Health's medical sites received PCMH certification.

6. Strengthening Community Partnerships

One of Neighborhood Health's strategic goals is to strengthen community partnerships because we recognize that enhancing collaboration and integration with other health care providers, as well as organizations that address social, housing, and other needs, will improve health and reduce health disparities for our neighbors.

Neighborhood Health's successful growth and impact in the quality of life of many Northern Virginia residents is a direct result of the many meaningful partnerships we have developed and nurtured over two decades. Partners provide multiple forms of support, from in-kind space and staff to seed funding to patient referrals and direct services to our patients. We would not be where we are today without the long-term commitment of so many amazing partner organizations.



Virginia Delegate Paul Krizek presents Tom Greeson, Board President, with a General Assembly Resolution recognizing Neighborhood Health for its work to expand access to care for low-income families in Northern Virginia.



WOW Bus providing dental care to Alexandria schools: Dr. Kyu Kim, Zoila Alvarez, and Heidy Alvarado.

7. Expanding School-Based Dental Care

We celebrated five years of partnership with the Alexandria City Public Schools operating the Wellness on Wheels (WOW) Bus. Neighborhood Health's dental team provides dental care to low-income children in schools on the WOW Bus. This program began in three elementary schools in 2014. Now, the WOW Bus and the associated portable dental program "WOW Plus" serves ten schools:

- Cora Kelly Elementary School
- Ferdinand T. Day Elementary School
- James K. Polk Elementary School
- Jefferson-Houston Elementary School
- John Adams Elementary School
- Mount Vernon Community Elementary School
- Patrick Henry Elementary School
- Samuel Tucker Elementary School
- T.C. Williams High School
- William Ramsay Elementary School

8. Medicaid Expansion

The Commonwealth of Virginia expanded Medicaid on January 1, 2019, providing coverage to approximately 300,000 people across the Commonwealth. Neighborhood Health celebrated this milestone at our *Neighbors for Health* gala on November 9, 2018. Along with our Honorary Chairs Congressman Don Beyer and Megan Beyer, we presented Neighborhood Health's Health Equity Awards to members of the Virginia General Assembly for their efforts in enacting Medicaid expansion. Despite this expansion in coverage, Neighborhood Health continues to serve a large number of patients without health insurance.

9. Non-Profit Leader of the Year

Neighborhood Health's Executive Director, Dr. Basim Khan, was awarded the *Washington Business Journal's* Nonprofit Executive Director/CEO of the Year Award at the Watergate Hotel on December 6, 2018. The award was given in recognition of the progress made by Neighborhood Health in expanding access to health care for Northern Virginia's low-income and uninsured residents in need of primary care.

"Our staff is incredibly mission-driven and passionate. They truly care about their patients and work above and beyond to ensure they receive regular, high-quality, compassionate care."

– Dr. Basim Khan

Healing a Child's Heart



When Carmen* first brought her son, Emilio*, to Neighborhood Health he was two months old. He had been born with a congenital heart defect and presented with a loud heart murmur. She had taken him to a cardiologist but did not understand what the problem was, and she was scared for her child's health. Our Neighborhood Health pediatrician knew that her job and the job of our organization was to help Carmen understand her son's condition, help her navigate the health care system and specialists, and find support for her during a difficult time.

The pediatrician and our staff connected Carmen and Emilio to the Home Visiting Nurse program of the Alexandria Department of Health. This would provide the family with more frequent health follow-ups in their home that would help them during these early months.

Emilio saw a cardiologist and it was determined that he would need to have heart surgery –

but first he would need to grow bigger and stronger before they could operate. Waiting was difficult because, as a result of his heart having to work so hard to compensate for the congenital defect, his lungs were affected. He was in and out of the Casey Clinic and the hospital with several upper respiratory infections. The surgery had to be postponed several times because of these illnesses.

Throughout this time, Neighborhood Health pediatricians, the pediatric cardiologist, the pediatric pulmonologist, and the home visiting nurse all worked as a team to oversee and coordinate Emilio's care.

Emilio DID grow and, at last when he was six months old, he had the heart surgery that he needed to repair his faulty heart valve. The surgery was successful. His pediatrician reports that he does still have some issues with reactive airwaves but otherwise is a healthy, vibrant, bright four year old.

"I have no words. Because of everything that I have gone through, I would not have been able to get the care I need because of the cost. But thank God that there is help through you. You have helped me a lot and I have done well, I am grateful to you all."





Affordable Dental Care Makes Patient Smile

Sandra* had been having trouble with her teeth for a while. The last time she went to the dentist with a problem, the dentist said she had to have two teeth pulled. In order to pay for the dental work, she had to take out an \$800 loan from her bank. That same dentist now wanted to pull all of her teeth and fit her for dentures. She was in pain again and she was anxious about what this dental visit would cost.

Sandra first came to Neighborhood Health after telling a girlfriend about a very painful tooth. Her friend was familiar with Neighborhood Health, knew that we offered dental services and suggested that she make an appointment.

Sandra's experience with the dentists at Neighborhood Health was totally different from that of her previous dentist. She felt like her quality of care was excellent – the dentist here had a great bedside manner and approached her case much more holistically. She describes herself as “not a needle person” and that the staff at Neighborhood Health were patient with her and talked her through

the procedures, which was really helpful in decreasing her anxiety. They called her at home after the procedure to see if she was ok, and she's been able to get appointments for follow-up care easily. And the care she received was affordable for her.

Sandra is thrilled to not be in pain, to be able to keep her own teeth, and also to know that she can get quality dental care at a price she can afford.

“Neighborhood Health has helped me from having to take out loans to have my teeth taken care of and paying money that I really didn't have.”

Neighbors for Health



Neighborhood
Health

• 2018 Gala

Neighborhood Health celebrated 21 years of service to our community across Alexandria, Arlington, and Fairfax County at our *Neighbors for Health* gala on November 9, 2018.

We were honored to have our long-time supporters, Congressman Don Beyer and Megan Beyer, serve as our Gala Honorary Chairs. Our Board of Directors was also proud to present its first *Health Equity Awards* to nine Virginia State Senators and 18 State Delegates from Alexandria, Arlington, and Fairfax County for their efforts in passing Medicaid Expansion, providing health insurance coverage to thousands of low-income people in Northern Virginia and across the Commonwealth.



MESSAGE FROM HONORARY GALA CHAIRS THE HONORABLE DON BEYER AND MEGAN BEYER

We have been supporting Neighborhood Health since the year 2001 when it was a small clinic in Alexandria. It has been wonderful to see their growth over the years.

Neighborhood
Health Board
and staff

are doing very critical work providing health care to those in our community who need it most, regardless of ability to pay. This valuable health center provides quality primary medical care, dental care, and behavioral health care to both adults and children *and it is celebrating 21 years of service to our communities!*

to pass Medicaid expansion in the Commonwealth. Many low-income adults in our communities will finally get access to health insurance coverage and to the health care they need.

We also want to thank our Northern Virginia community, including foundations, local government, faith communities, civic groups, and many individuals and families, for your generosity and support of Neighborhood Health's mission for more than two decades. And we look forward to Neighborhood Health's continued growth and service to our community!

We are pleased that Neighborhood Health is presenting its inaugural Health Equity Awards to the State Senators and Delegates from Alexandria, Arlington, and Fairfax County for helping



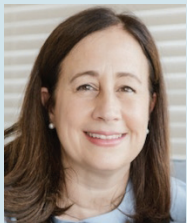
Neighborhood
Health

Neighbors for Health



Virginia State Senators and Delegates, who worked to expand Medicaid in Virginia, received Neighborhood Health's first Health Equity Awards.

We Thank Our Gala Volunteer Leadership Committee



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Our Donors and Grantors July 1, 2018 – June 30, 2019

It has taken a tremendous amount of work, dedication, and commitment from the community and a broad range of stakeholders to get Neighborhood Health to where we are today. We are grateful for the support from individuals, foundations, corporate and community partners, faith communities, and federal, state, and local governments for their investment in our mission of improving health and advancing health equity in Alexandria, Arlington, and Fairfax County by providing access to high quality care regardless of ability to pay. Thank you!

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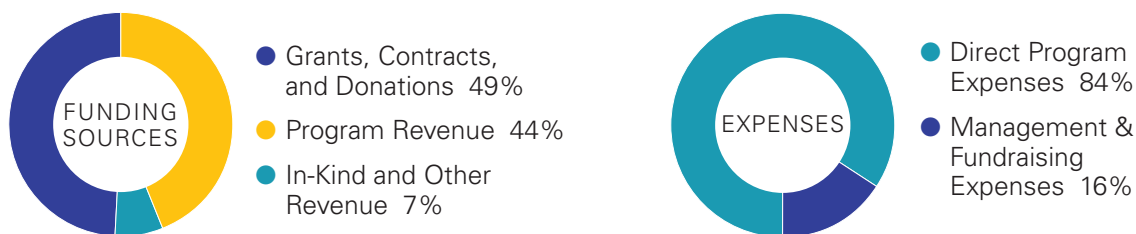
Neighborhood Health has made every effort to recognize and include every donor who made a contribution from July 1, 2018 through June 30, 2019.

If an error or omission has been made, we apologize.

Please contact our Development Office at development@neighborhoodhealthva.org to let us know.

Neighborhood Health Financials, FY 2019

JULY 1, 2018 TO JUNE 30, 2019



Comprehensive HIV Care and Stopping Its Transmission

The Ryan White Program & Getting to Zero

Neighborhood Health has worked closely this year with the Alexandria Health Department to establish a universal HIV testing program called *Getting to Zero* for all patients ages 13 to 64 years. Through this program, our clinicians encourage everyone, regardless of risk factors, to be tested for HIV.

Recently, a new patient presented at Neighborhood Health looking for primary care. She had no health insurance due to having lost her job. She had multiple health problems, including diabetes, and a history of a heart attack several years earlier. She just wasn't feeling well, wanted to

feel better, and was tired of seeking services at urgent care facilities. Our physician ordered a series of lab tests, including a routine HIV test, to help identify her underlying health issues. The patient tested positive for HIV, despite having no known risk factors.

Our Ryan White team immediately went into action, with our nurse case manager taking ample time to explain the unexpected diagnosis to the patient, and our non-medical case manager helping the patient apply for ACA health insurance and for the AIDS Drug Assistance Program. With treatment and emotional support from our

team – including HIV care from her primary care provider and mental health care from our therapist – the patient's symptoms have disappeared. She feels healthier than she has in years, and the virus is completely undetectable and therefore untransmissible. With Neighborhood Health, she's been able to have a cardiology follow-up appointment, as well as women's health screenings.

The *Getting to Zero* program, Neighborhood Health's Primary Care Medical Home approach, and the Ryan White team have all contributed to making a profound difference in this woman's life.

OUR CLINICS IN NORTHERN VIRGINIA

ALEXANDRIA CLINICS

- 1 Neighborhood Health at 2 East Glebe**
2 East Glebe Rd., Alexandria, VA 22305
- 2 Neighborhood Health at the Casey Clinic**
1200 N. Howard St., Alexandria, VA 22304
- 3 Neighborhood Health at Alexandria CSB**
720 N. Saint Asaph St., Alexandria, VA 22314
- 4 Neighborhood Health at King Street Dental**
4480 King St., Alexandria, VA 22302
- 5 WOW Bus & Portable Dental**
Providing dental care at 10 Alexandria City Schools
(multiple locations not marked on map)

ARLINGTON COUNTY CLINICS

- 6 Neighborhood Health at Arlington Dental**
2120 Washington Blvd., Arlington, VA 22204
- 7 Neighborhood Health at Arlington CSB**
2120 Washington Blvd., Arlington, VA 22204

FAIRFAX COUNTY CLINICS

- 8 Neighborhood Health at Richmond Highway**
6677 Richmond Hwy.
Alexandria, VA 22306
- 9 Neighborhood Health at Sherwood Hall**
2616 Sherwood Hall Lane, Ste. 106
Alexandria, VA 22306
- 10 Neighborhood Health at Gartlan Center**
8119 Holland Rd.
Alexandria, VA 22306
- 11 Neighborhood Health at Merrifield**
8221 Willow Oaks Corporate Dr.
Fairfax, VA 22031
- 12 Neighborhood Health at South County**
8350 Richmond Highway, Suite 301
Alexandria, VA 22309
- 13 Neighborhood Health at Annandale**
7501 Little River Turnpike, Unit G-4
Annandale, VA 22003

FOR INFORMATION
AND APPOINTMENTS,
PLEASE CONTACT:
(703) 535-5568



Neighborhood Health

6677 Richmond Highway
Alexandria, VA 22306

(703) 535-5568

neighborhoodhealthva.org

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